

43-8-A JACK BAUMEISTER

CALLED MR. BAUMEISTER AT 7:25 PM. ON 2/4/91, THEN AGAIN AT 9:05 AM. ON 2/6/91, THEN AGAIN 3:25 PM. ON 2/8/91, THEN AGAIN AT 6:35 PM. ON 2/11/91, THEN AGAIN AT 2:20 PM. ON 2/13/91. WENT TO HIS HOME ON 2/7/91 AND LEFT A NOTE ON HIS DOOR ASKING HIM TO CALL. WE HAVE NOT RECIEVED ANY WORD FROM MR. BAUMEISTER. SO WE ARE SENDING ANOTHER LETTER ASKING MR. BAUMEISTER TO CALL BY 2/20/91 TO ARRANGE A HOME VISIT. COPY ENCLOSED.



43-8-A JACK BAUMEISTER
RT. 2, BOX 274
WILLIAMSVILLE, MO. 63967

2/14/91

DEAR MR. BAUMEISTER,

WE HAVE TRIED TO CONTACT YOU BY PHONE AND ALSO STOPPED BY YOUR HOME ON 2/7/91. WE LEFT YOU A NOTE, ASKING YOU TO PLEASE CALL, WE NEED FOR YOU TO GIVE US A CALL AT 686-5080 BY 2/20/91 TO ARRANGE A HOME VISIT. THANK YOU.

SINCERLY,

*feno XI*VEU M NINA STEWART

P.O. Box 967 - Poplar Bluff, Mo. 63901

314-686-5080

JACK BAUMEISTER RT. 2, BOX 274 WILLIAMSVILLE, MO. 63967

2/22/91

DEAR MR. BAUMEISTER,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY: THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

One Stawart

DON STEWART

GENERAL MANAGER



30-6-A

2/14/91

31-7-A LLOYD & EDNA BALDRIDGE RT. 6, BOX 239-A POPLAR BLUFF, MO. 63901

DEAR MR. & MRS. BALDRIDGE,

WE HAVE TRIED TO CONTACT YOU BY PHONE, AND ON MONDAY 2/11/91 WE STOPPED BY YOUR HOME, MRS. EDNA BALDRIDGE SAID SHE DID NOT KNOW IF HER HUSBAND WANTED A HOME VISIT, BUT WOULD LET US KNOW WE NEED TO KNOW BY 2/20/91 IF YOU WANT A HOME VISIT. THANK YOU.

SINCERLY,

NINA STEWART

P.O. Box 967 - Poplar Bluff, Mo. 63901

\$14.686.5080

LLOYD & EDNA BALDRIDGE RT. 6, BOX 239-A POPLAR BLUFF, MO. 63901

2/22/91

DEAR LLOYD & EDNA BALDRIDGE,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY, THIS FLUTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHH TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE FURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER 1S 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY, One Stewart

DON STEWART

GENERAL MANAGER

P.O. Box 967 - Poplar Bluff, Mo. 63901



314-686-5080

571-111-A STEVE/LINDA SEEMATTER RT. 1, BOX 272 WILLIAMSVILLE, MO. 63967 2/18/91

DEAR MR & MRS. SEEMATTER,

YOU WERE CALLED AT 10:20 AM. ON 2/13/91, TO FIND OUT WHERE YOU IVED. THEN AT 7:20 PM. ON 2/13/91 TO ASK IF WE COULD COME AT A EARLER OUR THAN AFTER 7:00 PM., SINCE THIS WAS A DIFFICULT TIME FOR ALL OF US. MRS. SEEMATTER WAS HOME IN THE AFTERNOON AND HER NAME WAS ON THE PITETION ALSO, BUT MR. SEEMATTER REFUSED TO ALLOW A VISIT AT A EARLIER HOUR. I TRIED TO EXPLAIN THAT IT IS DARK BY THAT TIME AND IF THERE WAS NEED TO LOOK AT THE ANTENNA, AS MANY TIMES JUST A RELOCATE OF THE ANTENNA MADE A BIG DIFFERENCE IN THE RECEPTION. MR. SEEMATER SAID HE DID NOT HAVE A OUTSIDE ANTENNA, HE HAD A PORTABLE T.V. WITH RABBIT EARS.

SINCERLY, Vincoloury NINA STEWART Lettos sent o phoned.

80-17-A EMMETT BROWN 9 APPLETREE ST.

CALLED THIS NUMBER AT 2:15 PM. ON 2/8/91. WAS TOLD THAT MR. EMMETT BROWN WAS DECEASED.

85-18-A RON BUCHANON

MR. BUCHANON WAS CALLED AT 1:30 PM. ON 2/8/91. HE SAID HE WAS ON ENSTAR CABLE. AND HAD NO PROBLEMS.

137-28-A DAVID/MARY COULSON

MR. & MRS. COULSON WERE CALLED AT 7:35 PM. ON 2/10/91. THEY WERE TOLD OF THE FILTER AND SAID THEY DID NOT WANT A HOME VISIT.

739-154-A NANCY COULSON

SAME AS DAVID/MARY COULSON. DID NOT WANT A HOME VISIT.

192-40-A PAT DONNELLAR
PAT WAS CALLED AT 7:40 PM. ON 2/8/91. SAID HE DID NOT WANT A HOME VISIT.
HE SAID HE WAS ON EMSTAR CABLE.

201-43-A ROY DUNLAP

ROY DUNLAP WAS CALLED AT 7:40 PM. ON 2/10/91. HE SAID THAT HE DID NOT WANT A HOME VIST. HE HAD ALREADY INSTALLED A FILTER.

228-53-A JAMES FINNEY

MR. JAMES FINNEY IS DECEASED.

231-54-A MR. CHARLES D. FORD

TWO LETTERS WERE SENT TO MR. FORD. NO ANSWER FROM EITHER LETTERS. TRIED TO CALL AT 6:25 PM. ON 2/11/91. THE TELEPHONE HAS BEEN DISCONNECTED. CALLED INFORMATION TO SEE IF HE HAD A NEW NUMBER, THEY SAID NO ONE BY THAT NAME WAS LISTED.



904 - 211 - AMICHAEL THOMPSON 2/11/91

MR. THOMPSON WAS CALLED AT 7:52 PM. on 2/11/91. HE TOLD US THAT HE HAD FIXED HIS PROBLEMS, NO NEED OF A HOME VISIT.

151-33-A DAVID CRUMLEY

MR. CRUMLEY WAS SENT 2 LETTERS.NO REPONSE TO EITHER LETTER. WE HAVE TRIED THE PHONE NUMBER LISTED BUT WAS TOLD IT HAD BEEN DISCONNECTED AND NO NEW NUMBER WAS ISSUED.

237-57-A, GARY FOUST

MR. FOUST WAS CALLED AT 4:00 PM. ON 2/10/91. HE SAID THAT HE HAS MOVED ABOUT 10 MILES FROM POPLAR BLUFF AND HAS NO PROBLEMS. WITH HIS T.V..

411-85-A RANDY/BRENDA MABRY

MR. MABRY SAID THAT HE DID NOT WANT A HOME VISIT. HE WAS CONTACTED BY PHONE ON 2/10/91 at 8:14 PM. SENT A LETTER TELLING OF FILTERS COPY ENCLOSED.

579-113-A CHARLES L. SHEPHARD

MR. SHEPHARD WAS PHONED AT 10:30 AM. ON 2/11/91. HE INFORMED US THAT THEY HAVE MOVED INTO THE CITY OF POPLAR BLUFF, AND ARE ON CABLE.

616-119-A CHESTER/DARLENE STRATTON

MR. & MRS. STRATTON WERE SENT 2 LETTERS, NO REPLY TO EITHER LETTER. NO PHONE LISTING IN THE BOOK. CALLED INFORMATION, NO LISTING BY THAT NAME.



RANDY & BRENDA MABRY RT. 6, BOX 777 POPLAR BLUFF, MO. 63901

2/12/91

DEAR RANDY & BRENDA,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM, AT 686-5080.

SINCERLY,
On Stewart
DON STEWART

GENERAL MANAGER



632-123-A LESLIE TAYLOR

LESLIE TAYLOR WAS CALLED AT 2:12 PM. ON 2/8/91. THEY TOLD US THEY WERE ON ENSTAR CABLE AND HAD NO PROBLEMS.

668-130-A RON WHEELING

MR. WHEELING WAS SENT TWO LETTERS, BOTH WERE RETURNED. HE WAS CALLED AT 6:32 PM. ON 2/10/91. ASKED FOR RON WHEELING, TOLD WHO I WAS THE WOMAN WHO ANSWERED SAID RON WHEELING WAS DECEASED.

673-133-A W. SMITH

MR. SMITH WAS CALLED AT 6:45 PM. ON 2/10/91. HE SAID THAT THEY HAVE NO 'OBLEMS WITH T.V. NO NEED FOR A HOME VISIT.

722-147-A STEPHANIE BURNETT

STEPHANIE WAS SENT TWO LETTERS, NO RESPONSE TO EITHER LETTER. CALLED INFORMATION TRYING TO FIND A PHONE NUMBER. NO LISTING FOR THAT NAME.

726-163-A TAMMY EARLS

TAMMY EARLS WAS SENT TWO LETTERS, NO REPLY AND TRIED THE PHONE NUMBER LISTED IN THE BOOK. CALLED INFORMATION WAS TOLD THR PHONE NUMBER HAD BEEN DISCONNECTED AND NO NEW NUMBER.

773-169-A LUDA FERRELL

WAS TOLD BY DOROTHY ROBBINS WHO RENTED THE HOUSE TO MRS. FERRELL THAT SHE NO LONGER LIVED THERE.

818-185-A CLETA KEARBEY

TWO LETTERS WERE SENT TO HER AND NO RESPONSE TO EITHER LETTER. NO PHONE MBER IN BOOK. CALLED INFORMATION WAS TOLD SHE HAD AN UNLISTED NUMBER.

227-52-A CURTIS FINA

MR. FINA WAS SENT TWO LETTER, NO REPLY AT EITHER LETTER, NO LISTING IN PHONE BOOK AND INFORMATION HAS NO LISTING.

950-220-A MYRALD BLASS

MYRALD BLASS WAS SENT TWO LETTERS, NO REPLY TO EITHER LETTER. NO PHONE LISTING IN PHONE BOOK OR THROUGH INFORMATIOM.

854-199-A ALPHA NELSON

ALPHA NELSON WAS CALLED AT 2:15 PM. ON 2/13/91. SHE SAID SHE DID NOT WANT A HOME VISIT. WE SENT HER A LETTER TELLING OF THE FILTER THAT ARE HELPFUL. COPY ENCLOSED.

845-195-A MARY & DAVID MATTINGLY

. MR. & MRS. MATTINGLY DID NOT WANT A HOME VISIT. THEY WERE CONTACTED BY PHONE AT 1:45 PM. ON 2/13/91. WE SENT THEM A LETTER TELLING OF THE FILTER THAT IS HELPFUL. COPY ENCLOSED.

783-175-A SHERRI GOFF

SHERRI WAS CALLED AT 7:20 PM. ON 2/13/91. SHE SAID SHE HAS MOVED TO HARVILLE, MO. AND HAS NO INTERFENCE.



\$14-686-5080

845-195-A
MARY/DAVID MATTINGLY
RT. 1, BOX 240
POPLAR BLUFF, MO. 63901

DEAR MARY/DAVID,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

DON STEWART GENERAL MANAGER

P.O. Box 967 - Poplar Bluff, Mo. 63901

\$14-686-5080

854-199-A ALPHA NELSON

2/13/91

DEAR ALPHA,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

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SINCERLY,

DON STEWART GENERAL MANAGER



72-15-A DON BRADY MR. BRADY SAID HE DID NOT WANT A HOME VISIT. WE SENT HIM A LETTER TELLING OF THE FILTERS THAT ARE HELPFUL. COPY ENCLOSED.

138-29-A GERTUDE COX

MRS. COX WAS SENT TWO LETTERS, NO REPLY TO EITHER LETTER. NO PHONE LISTING IN BOOK AND INFORMATION HAD NO LISTING FOR THAT NAME.

146-32-A RAY CRELL

MR. CRELL WAS SENT TWO LETTERS AND REPLY TO EITHER ONE. NO PHONE LISTING IN THE BOOK AND INFORMATION HAD NO LISTING.

218-48-A CATHY EMORY

MRS. EMORY WAS SENT TWO LETTERS AND NO REPLY TO EITHER LETTER. THERE IS NO LISTING IN THE PHONE BOOK. CALLED INFORMATION AND THEY HAD NO LISTING OF THAT NAME.

286-66-A HARREL RICE

MR. RICE SAID THAT HE DID NOT WANT A HOME VISIT. SAID HE WAS HAVING NO PROBLEMS. HE WAS CALLED AT 8:00 PM. ON 2/11/91.

385-81-A BUREN LEE

MR. LEE WAS CALLED AT 7:45 PM. ON 2/11/91. HE SAID THAT HE HAS MOVED TO THE CITY OF POPLAR BLUFF. HE IS ON ENSTAR CABLE AND HAVING NO MORE PROBLEMS.

533-108-A R. RAYHILL

MR. RAYHILL WAS SENT TWO LETTERS, NO REPLY AT EITHER LETTER. THERE IS NO LISTING IN THE PHONE BOOK, INFORMATION WAS CALLED NO LISTING.



DON BRADY 72-15-A RT. 6, BOX 47-X POPLAR BLUFF, MO. 63901 2/12/91

DEAR MR. BRADY,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM FM TRAP. THERE IS ALSO A FILTER FAS-TRAP-KS-89.5 THIS FILTER CAN BE PURCHASED AT CHARLIE'S TV IN POPLAR BLUFF, MO. PHONE NUMBER 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

DON STEWART

GENERAL MANAGER



186-37-A DARIEL L. DENTON

2/13/91

MR. DENTON WAS CALLED AT 8:47 PM. ON 2/10/91. HE MADE AN APPOINTMENT FOR A HOME VISIT ON 2/12/91 AT 5:30 PM. THIS IS THE TIME MR. DENTON CHOOSE. SEE ATTACHED SHEET FOR INFORMATION ON THE HOME VISIT. SENT MR. DENTON A LETTER OF TECHINCIAL ASSISTANCE, ON 2/13/91. COPY IS ATTACHED.

SINCERELY,

NINA STEWART

NO. 186-31-4	DATE 2-12-91
16. Daviel L. Denton	
CHARLIE LAMPE, OWNER AND OPERATOR OF CHARLII	E'S TV, ENGINEER FOR Z95 FOR 11
YEARS, ENGINEER FOR KOKS FOR 12 YEARS WHICH	SHOULD MAKE HIM QUALIFIED FOR
TV SETS, ANTENNAS AND SATELLITES. ALSO IN TH	HE OPERATION OF A RADIO STATION
IN ITS ENTIRETY.	
NINA STEWART, STATION MANAGER OF RORS. DON S	
EDUCATIONAL BROADCASTING NETWORK, HAVE COME	
DAMPE, 1-FAS-TRAP 5K FM-89.5 FILTER MANUFACT	
EAST SYRACUSE, NY. 13057.ALSO 1- FM TRAP 075	
OUR PURPOSE IS TO TAKE OUT ANY RE BLANKETING	
WITH FILTER 5K FM-89.5, BUT ALSO ANY TRASH 1 WITH FM-TRAP 075.	THAT COULD BE IN THE AIR WAVES
comments. Make a trip to	Mr. Denton
•	at 5:30 Pm the
Time Mr Nenton had so	
	r and told we to Wait
: we water after a time the	
	che had colled Mr. Denton.
and he would Not be home.	
Of you don stee	vack
Mr Denton hove a amo This ompris in operation.	shlipher or antener.
I THE UNDERSIGNED AGREE THAT THE ABOVE WORK	HAS BEEN DONE.
SIGN YOUR FULL NAME.	
DATE. 2-12-1991	
STATE OF Messouri COUNTY OF Bull BEFORE TO ME THIS Jumble DAY OF	subscribed and sworn to
BEFORE TO ME THIS Quelis DAY OF	toh. IN THE YEAR 1991
ALIIA	TEWART
Netsry Fut	TEWART CHIC-MISSOURI S COUNTY NOTARY PUBLIC
a softens	NOTARY PHRLIC

My Coram, Exp. Feb. 8, 1993

NOTARY PUBLIC

P.O. Box 967 - Poplar Bluff, Mo. 63901

KOKS

\$14-686-5080

DARIEL L. DENTON RT. 10, BOX 132 POPLAR BLUFF, MO. 63901

2/13/91

DEAR MR. DENTON,

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,
One Stewart
DON STEWART

GENERAL MANAGER

P.O. Box 967 - Poplar Bluff, Mo. 63901

\$14-686-5080

538-109-A RON RHODES RT. 10, BOX 405 POPLAR BLUFF, MO. 63901

2/19/91

DEAR MR. RHODES,

WE SENT YOU TWO LETTERS, NO REPSONSE TO EITHER LETTER, WE CALLED SEVERAL TIMES BEFORE FINDING ANYONE AT HOME, ON 2/18/91 AT 6:55 PM. WE TALKED TO MRS. RHODES, SHE SAID SHE WOULD GIVE YOU THE MESSAGE AND YOU WOULD CALL BACK. WE DID NOT RECIEVE A CALL BACK.

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY: THIS FILTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

DON STEWART GENERAL MANAGER

ROKS P.O. Box 967 - Poplar Bluff, Mo. 63901

314-686-5080

2-21-1991

538-109-A

MR. RON RHODES CALLED ON 2-21-1991 AT 12:21PM. I NINA STEWART WAS NOT IN, BUT RETURNED A FEW MINUTES LATER CALLED MR. RHODES AND HE SAID HE DID NOT FEEL THAT HE SHOULD PAY FOR A FILTER, I SAID THAT KOKS WOULD INSTALL A FILTER FOR HIM AT NO COST TO HIM, BUT HE SAID THAT HE WOULD NOT ALLOW BUT ONE PERSON TO COME TO HIS HOME, I TOLD HIM MR. LAMPE WOULD INSTALL THE FILTER AND THERE WOULD BE TWO REP-RESENTATIVES FROM KOKS PRESENT MR. RHODES SAID HE DID NOT WANT Α CROWD, HE WAS A PRIVATE PERSON. HE SAID ONE PERSON IT COULD BE LAMPE OR A PERSON FROM KOKS BUT NOT THREE, I TOLD HIM WE HAD OVER 100 HOME VISITS AND HE WAS THE FIRST PERSON TO OBJECT TO THREE PEOPLE COMING, BUT I WOULD MEET HIM HALFWAY AND ONLY TWO **PERSONS** WOULD COME MR. LAMPE TO INSTALL THE FILTER AND I PERSON FROM KOKS HE SAID NO. AND THAT HE WOULD WRITE HIS CONGRESMAN. I TOLD HIM WE WOULD BE HAPPY TO COME FOR A HOME VISIT BUT THEREWOULD HAVE TO BE 2 PERSONS PRESENT 1 TO INSTALL THE FILTER MR. LAMPE AND 1 REPRESENTA-TIVE FROM KOKS, WE FEEL THIS IS NEEDED SO THAT A REPORT CAN BE MADE OF THE HOME VISIT TO THE FCC. MR. RHODES SAID WE COULD INSTALL THE FILTER ON THE OUTSIDE OF THE HOUSE AND WE WOULD NOT HAVE TO ENTER HIS HOME AT ALL I TRIED TO EXPLAIN WE NEEDED TO SEE THE RESULTS OF WHAT THE FILTER DID FOR HIS RECEPTION, HE STILL SAID NO. THERE WAS A PERSON PRESENT AT THE TIME OF THIS CALL AND OVERHEARD EVERYTHING THAT I SAID TO MR. RHODES.

SINCERELY I fina Stewart NINA STEWART



824-188-A LISA KNODELL

WE HAVE INSIGIFICANT ADDRESS AND NO PHONE NUMBER. CALLED INFORMATION SAID THEY HAVE NO LISTING FOR ANY ONE BT THAT NAME.

839-192-A ELLEN MALONE

ELLEN MALONE WAS SENT TWO LETTERS, NO RESPONSE TO EITHER LETTER. NO PHONE NUMBER LISTED IN BOOK, CALLED INFORMATION SAID THEY HAVE NO LISTING BY THAT NAME.

872-206-A DEBRA PROCTOR

DEBRA PROCTOR WAS SENT TWO LETTERS NO RESPONSE TO EITHER LETTER. TRIED THE PHONE NUMBER LISTED IN TELEPHONE BOOK AND WAS TOLD NO ONE LIVED THERE BY THAT NAME.

654-126-A SHERRY WALLACE

SHERRY HAS MOVED INTO THE CITY OF POPLAR BLUFF AND HAS NO PROBLEMS.

660-128-A BONNIE WATTON

SENT TWO LETTERS, NO RESPONSE TO EITHER LETTER. NO PHONE LISTING IN PHONE BOOK OR THROUGH INFORMATION.

538-109-A RON RHODES

WE SENT MR. RHODES TWO LETTERS, NO RESPONSE TO EITHER LETTER. WE CALLED SEVERAL TIMES BEFORE FINDING ANYONE AT HOME. WE TALKED TO MRS. RHODES WE TOLD HER WHO WE WERE AND ASK ABOUT A HOME VISIT. SHE SAID SHE WOULD GIVE THE MESSAGE TO HER HUSBAND AND HE WOULD CALL BACK. WE DID NOT RECIEVE A CALL BACK FROM MR. RHODES. WE SENT THEM A LETTER TELLING OF A FILTER THAT CAN BE PURCHASED AT CHARLIE'S TV. COPY ENCLOSED



APPENDIX B

THESE PEOPLE WERE SENT LETTERS.

2/19/91

544-401-B CALVIN ROBERTSON

305-213-B MRS. GLEN HICKEY

592-443-B MRS. PAT SMITTLE

314-686-5080

544-401-B CALVIN ROBERTSON RT. 1, BOX 273-B POPLAR BLUFF, MO. 63901

2/19/91

MR ROBERTSON CALLED AT 9:25 AM. ON 2/29/91 AND SAID THAT THE 075 FILTER DID NOT WORK FOR HIM. WE TOLD HIM THAT THERE WAS A FILTER AND THAT IT COULD BE PRCHASED AT CHARLIE'S TV. HE SAID THAT HE DID NOT FEEL LIKE HE SHOULD HAVE TO PAY FOR OUR PROBLEMS FOR US TO PUT A FILTER ON OUR EQUIPMENT. SENT HIM A LETTER TELLING OF A FILTER. COPY ENCLOSED.

305-213-B MRS GLEN HICKEY RT. 1, BOX 206 POPLAR BLUFF, MO. 63901

MRS. HICKEY CALLED AT 12:00 NOON ON 2/18/91, SHE SAID THE .075 FM FILTER TRAP DID NOT WORK FOR HER. WE SENT HER A LETTER RECOMMENDING A FILTER THAT CAN BE PURCHASED AT CHARLIE'S TV. COPY ENCLOSED.

592-443-B MRS. PAT SMITTLE RT. 6, BOX 167 POPLAR BLUFF, MO. 63901

MRS. SMITTLE CALLED AND TOLD US THAT THE .075 FM TRAP DID NOT WORK FOR HER. WE SENT HER A LETTER RECOMMENDING A FILTER THAT CAN BE PURCHASED AT CHARLIE'S TV. COPY ENCLOSED.

P.O. Box 967 - Poplar Bluff, Mo. 63901

\$14-686-5080

544-401-B CALVIN ROBERTSON RT. 1, BOX 273-B POPLAR BLUFF, MO. 63901

2/19/91

MR. ROBERTSON YOU CALLED AT 9:25 AM. ON 2/19/91 AND TOLD US THE .075 FILTER DID NOT WORK FOR YOU.

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY. THIS FLUTER CAN BE PURCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

On Stewart

GENERAL MANAGER

P.O. Box 967 - Poplar Bluff, Mo. 63901

KOKS

\$14-686-5080

305-213-B MRS. GLEN HICKEY RT. 1, BOX 206 POPLAR BLUFF, MO. 63901

2/19/91

DEAR MRS. HICKEY,

YOU CALLED AT 12:00 NOON AND SAID THAT THE 075 RM TRAP DID NOT WORK FOR YOU.

WE ARE RECOMMENDING A FILTER THAT HAS BEEN HELPFUL TO MANY: THIS FILTER CAN BE PUFCHASED AT RADIO SHACK. IT IS A 75 OHM TRAP.

THERE IS ALSO A FILTER CALLED FAS TRAP KS 89.5. THIS FILTER CAN BE PURCHASED AT CHARLIE'S T.V. IN POPLAR BLUFF. THE PHONE NUMBER IS 785-1107.

IF YOU NEED MORE INFORMATION GIVE US A CALL BETWEEN THE HOURS OF 8 AM. AND 4 PM. AT 686-5080.

SINCERLY,

Or Stewart

GENERAL MANAGER